

BLUE RIDGE RV RESORT POLICIES & RULES

GENERAL GUIDELINES & DECLARATIONS

Arrival/Departure Times:

- **Check-in time:** 1 pm.
- **Check-out time:** 11 am. If you plan to stay longer, the earlier that you re-register, the better your chance of keeping your same site.

We encourage you to make your reservations as early as possible as rates, availability, and campsite selection may be limited based on seasonality.

Sorry, no tent/primitive camping allowed.

No charging of Electric Vehicles (EVs) on campsite!

No tent camping and no sleeping in a non-RVIA-certified vehicle (i.e., cars, vans, etc.).

No open carry of firearms.

No parking on the grass or empty sites.

No loud music from your site or vehicle.

No drunken or disorderly conduct.

No gas-powered carts, 4-wheelers, or other off-road vehicles.

PAYMENT & CANCELLATION POLICIES

Deposits:

- 50% of the entire booked stay is due at reservation confirmation.
- Entire amount of stay is due 14 days prior to check-in.
- Weekly and monthly guests must pay in full prior to check-in.

Cancellations: Reservations cancelled prior to 72 hours of the arrival date will receive a voucher in the full amount of the reservation for a future stay, valid for 1 full year from the issue date. Please make any changes to your reservation in advance of that 72-hour window as credits/vouchers will not be available after that time.

Cancellations received by guests less than 72 hours before the arrival date will forfeit their deposit and risk losing the entire amount paid for their respective stay.

For nightly guests, cancellation must be received 14 days prior to check-in date.

Register and prepay only for the time you are certain you are staying. **NO REFUNDS ARE AVAILABLE!**

Extended Stay: For guests cancelling an extended stay RV site reservation (1 month-long or more) 30+ days from the scheduled arrival date, you will receive a voucher for the full amount of the reservation valid for 1 full year from the issue date. Dates may be changed towards a future reservation and used as a voucher on your account when dates are unknown. If the guest(s) notifies less than 2 weeks, you will not be granted to use towards a future reservation or credit towards a future stay.

Rates are subject to change at any time. When using any credit towards a reservation, you will be responsible for paying any difference due to rate change. Camping is an outdoor experience, so **NO refunds or vouchers will be provided due to the discomfort of nature. No refunds or credits will be made for early departures.** Holidays require a 3-day minimum stay.

Early Departures: Refunds/Vouchers/Credits will not be issued for early departures. No exceptions.

BLUE RIDGE RV RESORT POLICIES & RULES

RV RESORT RULES

Have Fun: That is why you are here. Enjoy our beautiful RV Resort and relax, sightsee, and enjoy your time with us.

Quiet Time: 10 pm – 8 am. Please be considerate of others. Quiet time is strictly enforced by on-site security/management.

Speed Limit: Please maintain a speed of 5 mph or less throughout the property.

Sewer: Your sewer hose must be fastened at both ends using a donut.

Children: Children under age 16 should **ALWAYS** be under **PARENT/GUARDIAN** supervision. Child should never be left unattended to ensure their safety and welfare. You are solely responsible and liable for their behavior.

Visitors: Guests are welcome to have visitors at their site and will be responsible for all their visitors' actions. All visitors must register at the RV Resort office upon arrival, pay a small fee, and exit the RV Resort by 10 pm or additional fees will be applied to your guest account.

Campsite Cleanliness: Sites must be clean & uncluttered as determined by management. No excessive yard decorations, fencing of any kind, and storing of personal items under or around your RV must be kept at a minimum. No inoperative vehicles allowed, and no repair work can be performed on site including oil changes. No refrigerators or freezers outside your RV. No window AC units. No porches, permanent structures, separate canopy tent, hot tubs, or storage buildings of any kind are permitted. RVs must be clean and well maintained. No tarps, broken windows, or anything else deemed unsightly by management. Pop-up canopies allowed.

***All RVs must be in workable condition and/or have an accompanying tow vehicle. No exceptions per county ordinance. Inoperable, immobile, or broken-down RVs and/or vehicles will be towed and removed at the owner's expense.**

Trash: All trash must be bagged, tied, and left at the end of your camp site for pickup. Pickup times 10 am – 4 pm. Please put all trash in the appropriate receptacle. Placing trash outside the receptacle may result in fines. Household bagged trash only. No dumping of appliances, mattresses, batteries, hazardous materials (including motor oil), or other large items.

Bicycles: For your safety, please do not ride bicycles on walkways or in the RV Resort after dark. Always wear a helmet.

Golf Carts: Electric carts are permitted in the park but must be declared at check in and must provide an insurance binder. Must have valid driver's license and anyone under 16 must be accompanied by an adult. Must obey all traffic regulations.

Lounging Pool: The lounging pool is generally open from Memorial Day to Labor Day. There is no lifeguard on duty at the lounging pool. Any person under the age of 16 must be accompanied by an adult. No large inflatables are allowed. No pets and/or glass is allowed in the lounging pool area per state law. Swim diapers are required for ages 3 and under or anyone not potty trained.

Conduct: Disorderly conduct, drunkenness, illegal drugs, obscene/offensive language, obnoxious, disruptive, or vulgar behavior will not be tolerated on the property.

Ejection: These RV Resort rules were created with the health, cleanliness, legality, and welfare of all guests in mind. Any violations of the Blue Ridge RV Resort rules are grounds for dismissal from the property.

BLUE RIDGE RV RESORT POLICIES & RULES

Refunds: No refunds will be given. Any money paid can be credited towards a future stay. If for any reason you are asked to leave or choose to leave the property early, again, no refund will be given to you.

Pets: Well-behaved and vaccinated pets are welcome but must be on a leash when outside your vehicle or attended in the designated fenced off-leash pet area. **NO RETRACTABLE LEASHES ALLOWED.** Always clean up after your pets. **DO NOT** leave pets tethered or in a pen outside when you are absent. **OWNERS** are responsible for their pet(s) and their actions.

Restrooms & Laundry: Please leave the laundry room as you found it. Do not leave laundry unattended. You are responsible for your own property. The RV Resort and its team are not responsible for lost, stolen, or damaged items. If laundry machines need attention, please notify the onsite staff/manager.

Cleaning of Vehicles: Washing vehicles in the RV Resort is strictly prohibited. However, keeping your RV clean and in good repair is required. If you would like to wash your vehicle, check with the office staff, and we can recommend a local vehicle wash.

Insurance: All Recreational Vehicles (RVs) should be equipped with a surge protector due to safety and insurance requirements.

Internet: Wi-Fi is offered free of charge with your reservation. If you experience problems with your connection, please let the onsite staff/management know. Login credentials will be provided to you at check-in. However, we do not guarantee its availability or security at any time. Wi-Fi by its nature is a shared and unsecured connection. Other users may be able to access your information.

Firewood: In compliance with the USDA & Georgia Forestry Commission, bringing firewood into the park from out of state is prohibited due to the devastation of transporting destructive foreign pests.

Fire Hazards/Toxic Chemicals, etc.: **NO FIREWORKS ARE ALLOWED.** Use of any open flame device besides grills in public areas, toxic chemicals, and/or any other hazardous equipment or supplies in the RV Resort is prohibited.

Fires: Fires in general are permitted unless prohibited by local ordinance when fire danger is present. When lighting a fire, please extinguish the fire completely before going to bed or leaving the area.

Parking: Maximum of 1 RV and 2 vehicles are allowed per campsite. Due to limited space, boat/trailer parking is only available upon request.

Swimming: Swimming on the property is at your own risk. We do not have lifeguards on duty.

Alcohol Consumption: Alcohol consumption is permitted for all campers/guests over the legal age of 21 years on your site only. When consuming alcohol on the RV Resort property, you are liable for your own safety and the safety of others. Do not drive on RV Resort property (including golf carts or bicycles) after consuming alcoholic beverages. You are also liable for any destruction caused by you and/or your party. Please respect your neighbors and limit noise while consuming alcohol. No alcohol is permitted in the pool or the clubhouse. No drunkenness will be tolerated.

Respecting Other Campsites: Respect social distancing, and please do not cross over or encroach upon occupied campsites. After you pack up, check around for trash, move back anything you have relocated. If anything is broken, be sure to let the staff know.

Smoking: No smoking allowed in the clubhouse, laundry facility, and restrooms. Please dispose of cigarette butts properly (not on the ground). Use of designated smoking areas is **Strictly Enforced!**

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PET POLICY

We are glad that you are able to bring your pet with you on your trip! We hope that you have a pleasant stay with us. However, not everyone has a pet or care to be around others' pets. For these reasons, we ask you to observe the above reference rules and observe the following conditions:

I HAVE READ, UNDERSTAND, AGREE:

- **NOT TO** take my pet(s) in any buildings/areas other than those specified as "pet friendly".
- **NOT TO** leave my pet(s) outside unattended.
- **TO** pick up after my pet(s) and properly dispose of my pet's waste. I will not leave it or bury it.
- **TO** keep my pet(s) on a leash at all times, including while within my campsite.
- **TO** keep my pet(s) from being a nuisance or hazard to others.

I declare that my pet(s) has never shown a vicious nature and has never bitten anyone. As a guest, I do hereby register my pet(s) as being under my care and take full responsibility for their actions.

THE LEGAL STUFF

The Fine Print: Blue Ridge RV Resort assumes no responsibility for injury, accident, damage, or loss of individual property from any cause of nature. Management will not be responsible for and assumes no liability in the event of loss due to fire, theft, accidents, or any other loss, whether it may be injury or loss of property. Management also reserves the right to refuse service to anyone and to evict without prior notice anyone who creates a disturbance, nuisance or deliberately breaks any of the resorts policies, Eviction will be immediate and without reimbursement of camping fees.

Terms & Conditions:

- By accepting this reservation, Guest hereby waives, releases, discharges, and covenants not to sue **Blue Ridge RV Resort** for all claims and liability for personal injury, accidents, property damage, any other claim arising out of or in connection with Guests' use of the Rental/Property. Further, Guest agrees to defend, indemnify, and hold harmless **Blue Ridge RV Resort** from all losses, claims expenses and demands, including attorneys' fees, that **Blue Ridge RV Resort** may incur arising out of or in connection with Guests' use of the Rental/Property. Guest further agrees to be responsible and liable for the actions and safety of every person in their group.
- **Blue Ridge RV Resort** is privately owned. Guests agree to read and comply with all Rules and Regulations. Pet owners assume full responsibility for all injuries and/or damage caused by their pet. Management reserves the right to refuse service to anyone and evict without prior notice anyone who creates a disturbance, nuisance or deliberately breaks any of our policies and rules. Please refer to the back of your site map under **Blue Ridge RV Resort Policies & Rules** for a complete list of our rules.
- Property and buildings are monitored. The Guest(s) grants **Blue Ridge RV Resort**, its representatives, and employees the right to take photographs of me and my property in connection with the above-identified subject. Customer authorizes **Blue Ridge RV Resort**, its assigns, and transferees to copyright, use and publish the same in print and/or electronically. I agree that **Blue Ridge RV Resort** may use such photographs of me and/or my party with or without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and web content.
- **Background Checks will be performed on each 18+ year old member of the party prior to Extended Stay Agreement execution.**
- **RV Resorts are full of fun and excitement for all! However, they can also be dangerous. So, camp at your own risk.**